

## ACCESSIBILITY STATEMENT

### Accessibility Policy

AUDITORIO DE TENERIFE, S.A.U. has undertaken to make its website accessible pursuant to Spanish Royal Decree 1112/2018 of 7 September on accessibility of public-sector websites and applications for mobile devices or developments financed from Europe.

This accessibility statement applies to the website <https://www.auditoriodetenerife.com/es/>, excluding embedded contents from other domains.

### Compliance Status

This website is fully compliant with Royal Decree 1112/2018 and does not require a description of inaccessible content.

It may contain office-system files in PDF or other formats published prior to 20 September 2018 that may not fully comply with all accessibility requirements.

It may contain third-party content that is not developed in this unit or under its control, such as office system files from various agencies that must be published on this website.

### Drafting of this Accessibility Statement

This statement was drafted on 13 January 2026.

The statement was drafted through a self-evaluation process outsourced to the company [Tu Web Accesible](#).

Most recent statement revision: 13 January 2026.



### Comments and Contact Details

You may submit comments regarding accessibility requirements [article 10.2.a) of Royal Decree 1112/2018], such as the following:

- Any possible incompliance of this website.
- Other difficulties experienced when accessing its contents.
- Any other queries or suggestions for improvement regarding the website's accessibility.



The comments may be submitted to the email address [info@auditoriodetenerife.com](mailto:info@auditoriodetenerife.com) or by calling the telephone number 922568600 between 9 a.m. and 2 p.m. Monday to Friday.

You may submit:

- a complaint regarding compliance with the requirements of Royal Decree 1112/2018.
- a request for accessible information in relation to:
  - contents excluded from the scope of application of Royal Decree 1112/2018 pursuant to the provisions of article 3, paragraph 4.
  - contents exempt from compliance with accessibility requirements because they entail excessive difficulty.

Requests for accessible information must specify with utmost clarity the facts, reasons and queries to verify that the requests are reasonable and legitimate.

Requests may be submitted through the electronic office [Sede Electrónica](#) of Auditorio de Tenerife and through the other options established under Law 39/2015 of 1 October of the Common Administrative Procedure of the Public Administrations.

### **Application Procedure**

If a request for accessible information or a complaint has been rejected, or if the interested party does not agree with the decision taken, or if the reply does not meet the requirements set forth in Article 12.5 of Royal Decree 1112/2018, the interested party may file a complaint.

The complaint may be submitted through the “Complaints and Suggestions” procedure available at the electronic office [Sede Electrónica](#) of Auditorio de Tenerife and through the other options established under Law 39/2015 of 1 October of the Common Administrative Procedure of the Public Administrations.